

## **AIR INDIA'S FLAGSHIP A350 TO FLY TWICE DAILY ON DELHI-LONDON HEATHROW ROUTE FROM 1 SEPTEMBER**

- 14 of 17 weekly Delhi-London Heathrow flights to be operated by Air India's A350-900
- 90% of all Air India flights to London Heathrow will offer new or upgraded interiors from September
- All Air India flights between Mumbai and London Heathrow already offer upgraded cabin interiors including First class cabins

**GURUGRAM / LONDON, 27 June 2024:** Air India is set to transform the on board experience for its guests on twice-daily flights between Delhi and London Heathrow with the deployment of its brand-new Airbus A350-900 aircraft. Starting from 1 September 2024, this route will mark the long-haul international debut of Air India's flagship product.

The A350-900 will replace the currently deployed Boeing 777-300ER and Boeing 787-8 Dreamliner on 14 of 17 weekly flights. As a result, an additional 336 seats will be available on the Delhi-London Heathrow route each week.

With the deployment of the A350-900 to London Heathrow in September, Air India will have upgraded 90% of all its flights to London Heathrow. From April 2024, Air India started deploying its recently inducted Boeing 777-300ERs with elevated cabin interiors on all flights across its Mumbai-London Heathrow route to provide upgraded cabin interiors and inflight entertainment systems, while bringing First class back on the London Heathrow-Mumbai route. This makes Air India the only carrier to offer the choice of First class travel between the two cities as well as between the UK and India.

### **Introducing Premium Economy and an all-new Air India experience across cabins**

Air India will introduce its Premium Economy class experience for the first time on the Delhi-London Heathrow route with A350-900. It will offer guests the choice of 24 wide seats arranged in a 2-4-2 configuration in a dedicated, upscale cabin.

Air India's A350 flights will also feature new soft products and award-winning guest enhancements unveiled earlier this year. These enhancements include new chinaware, new tableware and glassware, new bedding, and updated amenity kits for Business and Premium Economy guests, exclusively designed by Ferragamo and TUMI, respectively.

**Campbell Wilson, Chief Executive Officer & Managing Director, Air India, said:** “The deployment of our flagship A350s and the B777s with upgraded cabin interiors to London Heathrow marks a significant milestone for Air India. It demonstrates our commitment to elevating the travel experience of our guests to truly world-class standards and to going beyond just meeting customer expectations as we continue to renew our fleet.”

“With our industry-leading cabin products on the A350 including a new Premium Economy experience and a host of new on board enhancements rolling out, we are confident that these daily flights between India and London Heathrow will soon be the preferred choice for travellers,” Wilson added.

### **Booking Air India A350 flights to London Heathrow**

The A350 seats on the Delhi-London Heathrow route are now available to reserve on Air India’s website and mobile app or via travel agents.

SCHEDULE OF A350 FLIGHTS ON DELHI-LONDON HEATHROW ROUTE (FROM 1 Sep 2024)				
Flight No.	Days of Operation	Sector	Departure	Arrival
AI161	Daily	Delhi – London Heathrow	0245 Hrs	0730 Hrs
AI162	Daily	London Heathrow – Delhi	0945 Hrs	2250 Hrs
AI111	Daily	Delhi – London Heathrow	0645 Hrs	1130 Hrs
AI112	Daily	London Heathrow – Delhi	1315 Hrs	0205 Hrs (+1)

SCHEDULE OF B777-300ER FLIGHTS WITH UPGRADED INTERIORS ON MUMBAI-LONDON HEATHROW ROUTE				
Flight No.	Days of Operation	Sector	Departure	Arrival
AI129	Daily	Mumbai-London Heathrow	0515 Hrs	1015 Hrs
AI128	Daily	London Heathrow-Mumbai	1230 Hrs	0145 Hrs (+1)
AI131	Daily	Mumbai-London Heathrow	1400 Hrs	1900 Hrs
AI130	Daily	London Heathrow Mumbai	2130 Hrs	1050 Hrs

*(+1) denotes next day arrival*

### **ABOUT AIR INDIA**

Founded by the legendary JRD Tata, Air India pioneered India’s aviation sector. Since its first flight on October 15, 1932, Air India has built an extensive domestic network with non-stop flights to cities around the world, across the USA, Canada, UK, Europe, Far-East, South-East

Asia, Australia, and the Gulf. After 69 years as a government-owned enterprise, Air India and Air India Express were welcomed back into the Tata group in January 2022.

Air India is navigating through a major five-year transformation roadmap under the aegis of *Vihaan.AI*, with an ambition to become a world class airline with an Indian heart. The first phase of this transformation, the taxi phase was recently concluded, and focused on fixing the basics. These included bringing back to service many long grounded aircraft, addition of talent across flying and ground functions, rapid upgradation of technology and strengthening of customer care initiatives amongst others. A member of Star Alliance, the largest global airline consortium of leading international airlines, Air India offers seamless connectivity and facilities to passengers all over the world.

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## NOTES TO EDITORS

Air India operates 31x weekly flights to London Heathrow, including 17x weekly from Delhi and 14x weekly from Mumbai. It connects five other Indian cities to London Gatwick, namely Ahmedabad, Amritsar, Bengaluru, Goa, and Kochi, operating a total of 17x weekly flights to London Gatwick. Air India also operates 6x weekly flights to Birmingham.

### Details of cabin features, inflight entertainment, and more on Air India's A350

- **Luxe Business:** Business class aboard Air India's A350-900 features 28 private suites in a 1-2-1 configuration, each providing direct aisle access and sliding privacy doors. Each suite has a personal wardrobe and ample stowage space for electronic devices, amenities, and shoes, as well as a conveniently located mirror, catering to every traveller's needs.
- 21-inch HD touchscreen and video handset provide an immersive entertainment experience, while universal A/C and USB-A power outlets ensure mobile and electronic devices stay charged.
- **Upscale Premium Economy:** Premium Economy cabin on Air India's A350-900 offers ample legroom with 38 inches of seat pitch, 18.5 inches of seat width, and 8-inch recline. Each seat

has a 4-way adjustable headrest and leg rest with a foot paddle for customised comfort, and a 13.3-inch HD touchscreen, and universal AC and USB-A power outlets.

- **Comfortable Economy:** Economy has 264 seats in a 3-3-3 configuration, each with 31 inches of seat pitch, 17.5 inches of seat width, and 6 inches of recline, 4-way adjustable headrest, and a 12-inch HD touchscreen for a comfortable, yet stylish flying experience that delivers value for money.
- **Inflight Entertainment (IFE):** Air India's new IFE system features over 2,200 hours of immersive entertainment content across formats and genres, including 981 hours of movies, 595 hours of TV, and 624 hours of audio. Travellers can choose from over 250 Indian movies and 76 Indian regional movies in eight languages, more than 200 Hollywood movies, including BAFTA and Oscars-winning titles, and international cinema spanning 14 languages. The exclusively programmed Air India Radio features a music collection of 800 choices from every genre and over 60 curated playlists.
- **Exclusively designed amenity kits:** Air India's Business class guests will receive exclusive Ferragamo amenity kits that are encased in a bespoke presentation bag with unique motifs celebrating different printing styles of India. Premium Economy guests will receive exclusively designed TUMI amenity kits that have been refreshed to incorporate the Air India Red colour in its design, and includes skincare essentials by Swedish label, Verso.
- **Comfortable, sustainable, and luxe bed linen:** Business class guests will be provided specially designed linen, including sustainable and lightweight duvets and premium and memory foam-layered mattress toppers. The blankets in Business are made of premium wool blend and are specially designed for Air India, featuring delicate jacquard borders and motifs inspired by the traditional *Sozni* embroidery of Jammu & Kashmir, a Union Territory of India. Premium Economy and Economy guests will enjoy the comfort and warmth in a twill weave cabin blanket.
- **Chinaware, glassware, cutlery:** The exquisite collection of chinaware blends lightweight and durable materials with subtle brand elements like the intricate Mandala patterns and India-inspired designs for a luxurious and culturally rich dining experience. The uniquely India-inspired, tiffin box-shaped, salt-pepper cruet set in gold finish is designed to delight guests from around the world. Business class guests will enjoy luxurious, lead-free glassware from Slovakia. Exquisite stainless-steel cutlery, featuring weight-saving hollow handles, will further elevate guests' dining experience.